

Plan Name: AlohaCare Advantage Plus (HMO SNP)

Contract ID: H5969

Formulary ID: 11262 v.7

Plan ID: 002

### Request for Reconsideration of Medicare Prescription Drug Denial

Because your Medicare drug plan has upheld its initial decision to deny coverage of, or payment for, a prescription drug you requested, you have the right to ask for an independent review of the plan’s decision. **You may use this form to request an independent review of your drug plan’s decision.** You have 60 days from the date of the plan’s Redetermination Notice to ask for an independent review. Please complete this form and mail or fax it to:

Requests from PDP and MA-PD Plans:  
MAXIMUS, Federal Services, Medicare Part D QIC  
860 Cross Keys Office Park  
Fairport, NY 14450

Fax Numbers:  
Toll- free: (866) 825-9507  
(585) 425-5301  
(585) 425-9401  
(585) 425-5390

**Note about Representatives:** If you want another individual, such as a family member, friend, or your doctor to request an independent review for you, that individual must be your representative. Contact your Medicare drug plan to learn how to name a representative.

**Enrollee’s Information**

Enrollee’s Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Enrollee’s Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone \_\_\_\_\_

Enrollee’s Medicare (HIC) Number (as shown on your Medicare card) \_\_\_\_\_

**Complete the following section ONLY if the person making this request is not the enrollee (make sure to attach documentation showing the person’s authority to represent enrollee for purposes of this request):**

Requestor’s Name \_\_\_\_\_

Requestor’s Relationship to Enrollee \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone (    ) \_\_\_\_\_

**Representation documentation for appeal requests made by someone other than enrollee:**

**Attach documentation showing the authority to represent the enrollee (a completed Form CMS-1696 or a written equivalent) if it was not submitted at the coverage determination or redetermination level. A physician or other prescriber may request an appeal ONLY if he or she is appointed by the enrollee to do so.**

**Prescription drug you asked your plan to cover: \_\_\_\_\_**

**Prescribing Physician's or Other Prescriber's Information**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Office Phone: (     ) \_\_\_\_\_ Fax: (     ) \_\_\_\_\_

Office Contact Person \_\_\_\_\_

If the prescriber is appealing for enrollee, is an appointment of representation form attached  
Yes  No

**Expedited Decisions**

If you or your prescribing physician or other prescriber believe that waiting for a standard decision (which will be provided within 7 days) could seriously harm your life, health, or ability to regain maximum function, you can ask for an expedited (fast) decision. If your prescribing physician or other prescriber indicates that waiting 7 days could seriously harm your life or health or ability to regain maximum function, the independent review organization will automatically give you a decision within 72 hours. This timeframe may be extended for up to 14 calendar days if your case involves an exception request and we have not received the supporting statement from your doctor or other prescriber supporting the request, OR the person acting for you files an appeal request but does not submit proper documentation of representation. If you do not obtain your physician's or other prescriber's support for an expedited appeal, the independent review organization will decide if your health condition requires a fast decision.

Check this box if you believe you need a decision within 72 hours (if you have a supporting statement from your prescribing physician or other prescriber, attach it to this request)

Please attach any additional information you have related to your appeal such as a statement from your prescribing physician or other prescriber and relevant medical records.

Additional information we should consider: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Important:** Please include a copy of the Redetermination (denial) Notice you received from your drug plan with this request.

Signature of person requesting the appeal (the enrollee or the representative):

\_\_\_\_\_ Date: \_\_\_\_\_